OTTERHAMPTON PARISH COUNCIL

**COMMUNITY EMERGENCY PLAN**

For the villages of Combwich, Otterhampton and Steart

Approved

As at 1 May 2019

Version 1

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| 1. **INTRODUCTION** | |
| 1a. General | |
| A lot of the information contained within this Plan is common sense, but hopefully there will be some useful information and contacts for situations that rarely happen but catch us unprepared, that can be of some use. | |
| Ownership | Otterhampton Parish Council |
| Address | Dowells Farm, Steart, TA52PX |
| District | Sedgemoor |
| Issue Date | 1.11.18 |
| Review Date | 1.11.19 |
| Version | One |

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| 1b. Plan Aim |
| This Plan is designed to enhance community resilience in a way that complements and supports the work of all responding agencies and to determine what can be safely done as a community without the attendance of emergency responders or until they arrive at the scene. The Plan also includes a list of useful contacts for various agencies and services. |

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| 1c. Plan Objectives |
| The aim of the Plan is achieved through utilising local resources, skills and knowledge. |

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| 1. **EMERGENCY ASSEMBLY POINTS** | |
| Combwich (Primary) | Otterhampton Village Hall, Combwich TA5 2QZ |
| Combwich (Secondary) | Otterhampton Primary School, School Lane, Combwich. |
| Steart | St Andrew’s Church (if appropriate to leave properties) |

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| 1. **CONTACT DETAILS** | |
| 3a. Otterhampton Parish Specific | |
| Otterhampton Parish Council Clerk | Aly Prowse, Dowells Farm, Steart,  TA5 2PX. 01278 652426 |
| Otterhampton Parish Council Chairman | Xxxxxxxxxxxxxxx  Xxxxxxxxxxxxxxx |
| Otterhampton Village Hall Key Holders | Chair: Sue Barton 01278 653531  Audrey Rowley 01278 653298  Booking Sec: Di Davie 01278 652141 |
| Brookside Rd Garage No 2  Winter salt and sandbag storage –  Key holders | Bob Birkenhead: 01278 653127  xxxxxxxxxxxxxxxxxxxxxxxxxxxx  Julie Evans: 01278 652735  Aly Prowse: 01278 652426 |
| Combwich Play and Recreation Area | Aly Prowse: 01278 652426 |
| Otterhampton CP School | School Tel No. 01278 652487  Bethan Mockridge 07795234275 |
| St Peters Church, Combwich  All Saints Church, Otterhampton(closed)  St Andrews Church, Steart | Vicar: Alison Waters, 01278 652953 |

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| 3b. Agencies & Other Useful Numbers | |
| Police, Ambulance, Fire  IF YOU ARE IN IMMEDIATE DANGER CALL 999 | Emergency 999  Police non-emergency 101 (individual mobile numbers for the Neighbourhood Policing Team can be found on the Parish Notice Boards) |
| Environment Agency (Flood line) | 0345 988 1188 (24/7).  Sign up for flood warnings:  <https://www.gov.uk/sign-up-for-flood-warnings> |
| Wessex Water | Leaks – 0800 692 0 692 (24/7)  Blocked Drains - 0345 600 4 600 (24/7) |
| Western Power Distribution | 0800 6783 105 (24/7) |
| Highways   1. Pot Holes 2. Mud on Roads 3. Travel News | <https://www.gov.uk/report-a-pothole>  0845 345 9155 (24 hours)  <https://www.travelsomerset.co.uk> |
| SCC - Street lights out of order | [www.somerset.gov.uk/report-problem](http://www.somerset.gov.uk/report-problem) or 0845 601 0939 Mon to Fri 8am-5pm  or if urgent, 0845 795 9639 |
| Village Agent | Izzy Sylvester 07931 018045 or email:  [izzy@somersetrcc.org.uk](mailto:izzy@somersetrcc.org.uk) |
| NHS Direct | 111 |

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| 1. **RESOURCES, SKILLS AND SHELTER** | | | |
| Sand/Bags (for flood protection)   1. Combwich 2. Steart | | Stored at SDC garages (No 2) Brookside Rd. See section 3a for key holders. The sand will need to be put into bags. A shovel is provided (the sand is not stored in the bags as they rot).  Sand & bags stored at Dowells Farm, for Steart residents. | |
| Salt (grit for icy roads and pavements)   1. Combwich 2. Otterhampton | | Bags stored at SDC garages (No 2) Brookside Rd (see 3a for keyholders)  Stored in yellow grit bin on Otterhampton Hill | |
| Flood Verge Marker Poles (Steart) | | Stored at Ferricies Farm, Steart  Simon Darch; Tel 01278 652202 | |
| Water/food supplies | | Combwich Post Office, Brookside Rd | |
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| 1. **LOCAL HAZARDS AND RISKS** | | | |
| Incident | Impact on Community | | What can be done to be prepared |
| **Ice/snow** on Ship Hill, School Lane, Church Hill, Riverview Estate, Otterhampton Hill | Vehicles and residents subject to accidents and injury. Emergency vehicles may have difficulty accessing the locations to assist | | Parish Council to ensure there are sufficient stocks of grit held at the SDC garages, Brookside Rd (No 2) and ensure sufficient keyholders are appointed. |
| 1. **Prolonged periods of heavy rain** have in the past, threatened to flood properties overlooking the Ponds in Estuary Rd 2. **The Brook could flood** and overtop | Homes, gardens and local streets could flood; damage to property  Access in and out if the village could be curtailed | | 1. Ensure a sufficient stockpile of sand and bags is kept at the SDC Garages (no 2) in Brookside Rd.  2. Ensure residents are aware of the EA’s registration service for Flood Warning alerts |
| **Power Cut**  **Emergency Contact** Information: 24/7, 365 days a year:  0800 6783 105  **Medically Dependent Customers** can join the Priority Services Register. Western Power can than contact customers direct. To register call 0800 096 3080 | Homes could get cold;  Emergency medical equipment may not work; freezers could defrost (keep door shut); vulnerable residents may be at extreme risk. | | Have readily available:  Torch; battery power radio; keep mobile phone charged; protect sensitive electrical eqpt (e.g. computers) with a surge protector plug; make sure any medical equipment you have at home has a battery back-up; ensure vulnerable neighbours have sufficient supplies and means of contacting friends or relatives in an emergency. |
| **Blocked Drains**  Nb if drains blocked on the main sewer it is responsibility of Wessex Water (WW), if deemed to be private/house owner lines, initial call out and investigation is free and thereafter WW will offer to clear at existing £ rates | Health and safety risk to residents | | Ensure emergency phone number to hand, i.e.  0345 600 4600 (24/7) |
| **Sea defences over-topping** at Country Wall, Steart | Houses could flood; stock could perish; village could be cut off if road flooded. | | Ensure Flood Plan kept up to date; ensure a stockpile of sand and bags; place flood marker posts along the Steart Drove to mark the road. |
| **Adverse Weather – severe and sustained cold weather**  For winter preparedness advice visit:  [www.metoffice.gov.uk/get-ready-for-winter](http://www.metoffice.gov.uk/get-ready-for-winter) | High risk vulnerable residents including:  1. Older age >75+ (those who are frail, inactive, have illnesses or who are socially isolated)  2. Babies and young children (can lose heat quickly in a cold room)  3. Those with pre-existing health conditions  4. Those with an inability to adapt behaviour to keep warm (people with learning difficulties and mental illness) | | Get to know your neighbours and ensure regular checks on vulnerable residents; Contact Village Agent (contact details on page 5) who will be able to assist with help available from SCC Social Care. |
| **Heatwave**  **If you suspect someone has heatstroke, call 999 immediately.**  Whilst waiting for the ambulance:  If possible move the person somewhere cooler; Open windows/use a fan; Cool them down as quickly as possible (loosen clothes, sprinkle them with cold water, wrap them in a damp sheet); If conscious, give them water or fruit juice to drink; Do NOT give them aspirin or paracetamol. | High risk vulnerable residents including:  1. Older age >75+ (those living on their own)  2. Babies & young children (inability to adapt behaviour to keep cool)  3. Chronic and severe illness  4. Those with inability to adapt to behaviour to keep cool (e.g. Alzheimer’s, disability, bed bound) | | As for severe and sustained cold weather above. |
| Fallen Trees on highway  (doesn’t matter if privately owned) | Risk to public safety e.g. could cause a road traffic accident or personal injury to pedestrians. | | Mon-Fri 8am-6pm:  0300 123 2224  If urgent problem outside of these hours phone Police on 101 |
| Heart Attacks | Individuals at Risk | | Ensure all residents are aware of defibrillators in the parish  1. Combwich (located at the junction of Wharf Rd with Brookside Rd)  2. Steart (on wall of old chapel adjacent to Channel View in centre of hamlet) |
| Road Traffic accident on C182 | Residents could be prevented from exiting or entering the hamlets | | Residents should familiarise themselves with Operation H.A.R.O.L.D (Hinkley Alternative Routes Operating Local Diversions).  Booklet available from the parish clerk |